



Kisi hardware & software Overview

Explore our products
and software plans.



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USA

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kisi

Hardware

Reader	Reader Pro ^{KD-RP2} Terminal Pro ^{KD-QR1}	Kisi Reader Pro - Card / Phone reader for in- and outdoor use Terminal Pro - QR Code/ Card/ Phone reader for in- and outdoor use
Controllers	Controller Pro ^{KD-CP2} Controller Pro ^{KD-CP2-PCB}	Connects up to 4 doors Connects up to 4 doors PCB ONLY (Trove version)
Troves	Altronix ^{T1KE3F4} Altronix ^{T1KE3F8} Altronix ^{T2KE33F16}	4 Door Trove (bought through Altronix distributor) 8 Door Trove (bought through Altronix distributor) 16 Door Trove (bought through Altronix distributor)
NFR	Evaluation Kit ^{KD-DU}	Kisi Evaluation Kit
Credentials	Kisi Pass Black ^{KC-PB-50} Kisi Pass White ^{KC-PW-50} Kisi Tag ^{KC-PC-50} Kisi Fob ^{KC-F-50}	50 pcs – NFC enabled 128bit AES encrypted 50 pcs – NFC enabled 128bit AES encrypted 50 pcs – NFC enabled 128bit AES encrypted 50 pcs – NFC enabled 128bit AES encrypted

Migration tools

Two-Wire Switch	Kisi Pass Black ^{KC-PB-50}	Converts internet and power to PoE
Two-Wire Adapter	Kisi Pass Black ^{KC-PB-50}	Converts PoE into a Two-Wire/ Wiegand cable, connects up to 8 Readers
Wiegand board	Wiegand board ^{KD-WB1}	Connects up to 4 Wiegand readers (Controller Pro 2 needed)



Software

Door licenses	Kisi Standard <small>RKS-DL-300-1Y</small>	Kisi Door License Standard Up to 250 users, 2 admins
	Kisi Pro <small>RKP-DL-400-1Y</small>	Kisi Door License Pro Unlimited users, 5 admins
	Kisi Pro+ <small>RKPP-DL-500-1Y</small>	Kisi Door License Pro+ Unlimited users, admins & integrations
	Kisi Enterprise <small>RKE-DL-XYZ-1Y</small>	Kisi Door License Enterprise Customized offering
Add-ons	<i>License add-ons available See page 2</i>	



Standard

Ideal for small businesses looking for an easy-to-use, cloud-based dashboard that can scale with the company.

Pro

Recommended for growing and membership-based businesses looking for an intuitive, remotely managed dashboard and occupancy analytics.

Pro+

Suitable for medium to large growing businesses looking for a user-friendly, cloud-based dashboard, integrated security operations, and workplace analytics.

Enterprise

Perfect for large, established companies looking for a robust yet customized cloud-based access control solution tailored to their business needs.

Add-ons

Add-on	Standard	Professional	Professional	Enterprise
Onboarding package				
Badges in Apple Wallet	■	■	■	■
Intrusion detection	■	■	■	■
Elevator access	■	■	■	■
Anti-passback	■	■	■	■
Door monitoring	■	■	■	■
Badge printing	■	■	■	■
Custom hosting	■	■	■	■
Custom integrations	■	■	■	■
Custom occupancy or data reporting	■	■	■	■

■ ADD-ON INCLUDED ■ ADD-ON AVAILABLE ■ ADD-ON UNAVAILABLE



	Standard	Pro	Pro+	Enterprise
<u>Management</u>				
Administrators	2	5	Unlimited	Unlimited
Places	2	10	Unlimited	Unlimited
Users	250	Unlimited	Unlimited	Unlimited
<u>Integrations</u>	2	5	Unlimited	Unlimited
• Directories	■	■	■	■
• Coworking	■	■	■	■
• Video surveillance	■	■	■	■
• Fitness	■	■	■	■
• Visitor systems	■	■	■	■
• Identity	■	■	■	■
• SCIM	■	■	■	■
• Other	■	■	■	■
Access sharing	■	■	■	■
Custom roles + permissions	■	■	■	■

Place analytics & reporting

Occupancy data	■	■	■	■
User activity	■	■	■	■
Heatmap	■	■	■	■
Reports	■	■	■	All + tailored reports

Support & onboarding

Kisi support	24/7	24/7	24/7	24/7
Priority support	■	■	■	■
Enterprise onboarding	■	■	■	■
Premium support	■	■	Dedicated customer success manager	Dedicated customer success manager
Compliance requests	■	■	■	■

Restrictions

Anti-passback	■	■	■	■
Time-based restrictions	■	■	■	■
Device restrictions	■	■	■	■
Nearfield restrictions	■	■	■	■
Locations restrictions	■	■	■	■
In-and-Out tracking	■	■	■	■

■ ADD-ON INCLUDED ■ ADD-ON AVAILABLE ■ ADD-ON UNAVAILABLE



	Standard	Pro	Pro+	Enterprise
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Credentials & user authentication

Card access	■	■	■	■
In-app unlock	■	■	■	■
Tap to unlock	■	■	■	■
QR code unlock	■	■	■	■
Remote admin unlock	■	■	■	■
Scheduled unlock	■	■	■	■
Web links	■	■	■	■
Enforced 2FA	■	■	■	■
Badge printing	■	■	■	■
SAML based SSO	■	■	■	■
SCIM*	■	■	■	■
*selected providers only				

Compliance

User audit	■	■	■	■
Video camera integration	■	■	■	■
Event retention	30 days	90 days	30/60/90 or indefinite	Standard or tailored
Exporting of events	■	■	■	■

Emergency

Intrusion detection	■	■	■	■
Fire alarm compatibility	■	■	■	■
Burglary alarm compatibility	■	■	■	■
Door or user activity alerts	■	■	■	■
Place or door lockdown	■	■	■	■

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